

CHARLEVOIX COUNTY TRANSIT
(231) 582-6900

CANCELLATION POLICY
EFFECTIVE JUNE 1, 2019

All cancellations must be called into our Dispatch Office ONE HOUR prior to your trips scheduled pick-up time.

Failure to cancel your trip at least 1 hour prior to pick-up will be considered a NO-SHOW and the appropriate fee will be charged to your account.

Please note: Commission on Aging and other payment contracts are not responsible for passenger no-show fees. No-show fees are solely the responsibility of the passenger.

Thank you for your cooperation!